



PORT OF GUAM
 ATURIDAT I PUETTON GUAHAN
Jose D. Leon Guerrero Commercial Port
 1026 Cabras Highway, Suite 201, Piti, Guam 96925
 Telephone: 671-477-5931/35 Facsimile: 671-477-2689/4445
 Website: www.portguam.com



Lourdes A. Leon Guerrero
 Governor of Guam
 Joshua F. Tenorio
 Lieutenant Governor

INVITATION FOR BID No. PAG-002-21
DESKTOPS, LAPTOPS, AND ACCESSORIES

ADDENDUM NO. 1

DATE: March 12, 2021

This addendum shall form as part of the IFB Documents. Failure by Offeror to acknowledge receipt of this Addendum in IFB Documents shall be grounds for a disqualification of the bid.

NOTICE TO OFFERORS: The IFB documents of the above referenced project are hereby amended to include the following as part of IFB documents:

- I. Questions/Concerns and Responses – (see attached)
 Questions submitted as of March 5, 2021

***** END OF ADDENDUM NO. 1, ALL OTHERS REMAIN THE SAME *****

Issued by:

Rory J. Respicio
 General Manager

NAME OF PROPOSER: _____

AUTHORIZED SIGNATURE: _____

PRINT NAME: _____

DATE/ TIME: _____



March 12, 2021
INVITATION FOR BID: IFB-PAG-002-21
DESKTOPS, LAPTOPS, AND ACCESSORIES
Questions and Responses

Questions submitted by USA Contractors Inc. on March 04, 2021 at 6:15 P.M.

Question 1: Please clarify, can we bid on some items or is this an all or none award?
Response: *This is not an all or none bid*

Question #2: Also, we would like to request for an extension of the bid opening deadline from March 12, 2021 to March 19, 2021. Having reviewed the bid specifications and other requirements, we anticipate it will require a longer time for us to prepare and submit a compliant offer as some manufacturers/ suppliers are operating at 50% staffing due to Covid-19 and are not able to respond as pre pandemic times.
Response: *See Amendment #1*

Questions submitted by Outer Bridge Technical Solutions on March 04, 2021 at 10:07 A.M.

Question #1: This memorandum was created to put forth the question if it's possible to request an extension on the due date for IFB –PAG-002-21 from 12 March 2021 to the date of 26 March 2021 or later?
Response: *See Amendment #1*

Question #2: An extension on the originally due date would be beneficial to provide manufacturers of hardware adequate time to provide equipment pricing.
Response: *See Amendment #1*

Questions submitted by Data Management Resources on March 05, 2021 at 11:42 A.M.

Question #1: Relative to IFB page 3, REQUIRED DELIVERY DATE section specifies, "30 Days Upon Receipt of Purchase Order." We respectfully request that the delivery date be changed to 60 Days due to any unforeseen delays and challenges that may be encountered with our vendor due to the current COVID-19 pandemic. There is a current global shortage in the display market and other computer components, causing longer delivery lead time for computer manufacturers.
Response: *See Amendment #1*

Question #2: Relative to Item No. 1.0, section SOFTWARE on IFB page 31 of 35 specifies "MICROSOFT OFFICE PROFESSIONAL 2019." Please clarify if the Port is requesting for Microsoft Office Volume for Government. The Volume license option is electronically delivered and provides a centralized license is transferrable between different computers.
Response: *Yes.*

Question #3: Relative to Item No. 1.0, section SOFTWARE on IFB page 31 of 35 specifies "Cyberlink Media Suite Essentials DVD No Media" and "Latest Roxio Creator." Both Cyberlink and Roxio are used for creating CD and DVD media. The Windows 10 operating system includes Windows Media Player, which is also a CD and DVD media creator. Please confirm if the Port is requiring both Cyberlink and Roxio, or if the Port will accept the Windows Media Player.
Response: *Yes.*

Question #4: Relative to Item No.2.0., section SOFTWARE on IFB page 33 of 35 specifies "MICROSOFT OFFICE PROFESSIONAL 2019." Please clarify if the Port is requesting for Microsoft Office Volume for Government. The Volume license option is electronically delivered and provides a centralized license is transferrable between different computers.

Response: Yes.

Question #5: Relative to Item No. 2.0, section SOFTWARE on IFB page 33 of35 specifies "Adobe Acrobat Pro 2020 (CD)." Adobe and other software vendors have adopted electronic delivery of media and license. Please confirm if the Port will accept electronically delivered software and license.

Response: Yes.

Question #6: Relative to Item No. 2.0, section SOFTWARE on IFB page 33 of35 specifies "Cyberlink Media Suite Essentials DVD No Media." The Windows 10 operating system includes Windows Media Player, which is also a CD and DVD media creator. Please confirm if the Port requires Cyberlink, or if the Port will accept the Windows Media Player.

Response: Yes.

Question #7: We respectfully request a two (2) week extension in the bid submission deadline to allow for adequate bid preparation time upon receipt of responses to questions.

Response: See Amendment #1

Questions submitted by Pacific Data Systems on March 05, 2021 at 1:47 P.M.

Question #1: The 30-day delivery requirement is very difficult to meet in the current environment. The configuration of the systems specified are "Build to Order" and are not available from stock. Also, due to increased demand on common electronic components required for these systems, product lead-times are extended. PDS requests that PAG extent the delivery requirement to 60 - 90 days.

Response: See Amendment #1

Question #2: Please identify the employee(s) who developed the specifications for this IFB as required by 5 GCA §5267.

Response: Dennis J. Perez, Jacob I. Paunte, Carol V. Jenkins, Arden B. Bonto, Anthony J.S. Yatar, and Doris G. Blas

Question #3: Please provide a copy of the technical literature/brochures used to develop the specifications for each of the items contained in the IFB, reference 5 GCA §5267.

Response: Hard copy provided (See Attachment No.1)

Question #4: Reference Item 1.0; please clarify these requirements by providing more details that explain the functionality required in order to comply with 5 GCA §5265, §5268.

Response: Components that offer best performance/ROI for user productivity while accessing PAG WAN/LAN systems and state of the art Workstations.

Question #5: Reference Item 1.0; regarding advance replacements under warranty or the Accidental Damage Protection Pro Support, are replacements to be done within 20 days from local spares?

Response: Yes.

Question #6: Reference Item 1.0; is warranty work to be performed on-site or the awarded bidder's facility?

Response: Whichever solution that provides a timely replacement/Repair and fast delivery turnaround for PAG.

Question #7: Reference Item 1.0; Should any warranty/Accidental Damage Protection (ADP) repairs be sent off-island?

Response: No.

- Question #8: Reference Item 1.0; Will PAG agree to pay shipping charges for warranty/ADP repairs?
Response: *No.*
- Question #9: Reference Item 1.0; What is the required responsiveness level for service calls?
Response: *24 Hours*
- Question #10: Reference Item 1.0 BACK UPS; Is battery replacement coverage required over the term of the warranty?
Response: *Yes, at No Charge to PAG.*
- Question #11: Reference Item 2.0; please clarify this requirement by providing more details that explains the functionality required in order to comply with 5 GCA §5265, §5268.
Response: *Components that offer best performance/ROI for user productivity while accessing PAG WAN/LAN systems and state of the art Workstations.*
- Question #12: Reference Item 2.0; regarding advance replacements under warranty or the Accidental Damage Protection Pro Support, are replacements to be done within 20 days from local spares?
Response: *Yes.*
- Question #13: Reference Item 2.0; is warranty work to be performed on-site or the awarded bidder's facility?
Response: *Whichever solution that provides a timely replacement/Repair and fast delivery turnaround for PAG.*
- Question #14: Reference Item 2.0; Should any warranty/Accidental Damage Protection (ADP) repairs be sent off-island?
Response: *No.*
- Question #15: Reference Item 2.0; Will PAG agree to pay shipping charges for warranty/ADP repairs?
Response: *No.*
- Question #16: Reference Item 2.0; What is the required responsiveness level for service calls?
Response: *24 Hours.*
- Question #17: Reference Item 2.0; Is laptop battery replacement coverage required over the term of the warranty?
Response: *Yes, at No Charge to PAG.*
- Question #18: Reference Item 2.1; please clarify this requirement by providing more details that explains the functionality required in order to comply with 5 GCA §5265, §5268.
Response: *Components that offer best performance/ROI for user productivity while accessing PAG WAN/LAN systems and state of the art Workstations.*
- Question #19: Reference Item 2.1; regarding advance replacements under warranty or the Accidental Damage Protection Pro Support, are replacements to be done within 20 days from local spares?
Response: *Yes.*
- Question #20: Reference Item 2.1; is warranty work to be performed on-site or the awarded bidder's facility?
Response: *Whichever solution that provides a timely replacement/Repair and fast delivery turnaround for PAG.*
- Question #21: Reference Item 2.1; Should any warranty/Accidental Damage Protection (ADP) repairs be sent off-island?
Response: *No.*
- Question #22: Reference Item 2.1; Will PAG agree to pay shipping charges for warranty/ADP repairs?
Response: *No.*

- Question #23: Reference Item 2.1; What is the required responsiveness level for service calls?
Response: 24 Hours.
- Question #24: Reference Item 2.2; please clarify this requirement by providing more details that explains the functionality required in order to comply with 5 GCA §5265, §5268.
Response: Components that offer best performance/ROI for user productivity while accessing PAG WAN/LAN systems and state of the art Workstations.
- Question #25: Reference Item 2.2; regarding advance replacements under warranty or the Accidental Damage Protection Pro Support, are replacements to be done within 20 days from local spares?
Response: Yes.
- Question #26: Reference Item 2.2; is warranty work to be performed on-site or the awarded bidder's facility?
Response: Whichever solution that provides a timely replacement/Repair and fast delivery turnaround for PAG.
- Question #27: Reference Item 2.2; Should any warranty/Accidental Damage Protection (ADP) repairs be sent off-island?
Response: No.
- Question #28: Reference Item 2.2; Will PAG agree to pay shipping charges for warranty/ADP repairs?
Response: No.
- Question #29: Reference Item 2.2; What is the required responsiveness level for service calls?
Response: 24 Hours.
- Question #30: Reference Item 2.2; Is UPS battery replacement coverage required over the term of the warranty?
Response: Yes, at no charge to PAG
- Question #31: Due to the comprehensive nature of the specifications for each of the items being procured and the need to receive feedback from PAG on the above questions/clarifications in order to prepare our bid response, PDS requests that PAG push the bid submission date back to March 19 or at least 10 days after PAG has responded to bidder questions or issued any other needed amendment to the procurement. This delay will allow bidders "a reasonable period of time" (reference 2 GAR §3109(i)(3)) to respond to these changes and prepare our bid submissions accordingly.
Response: See Amendment #1



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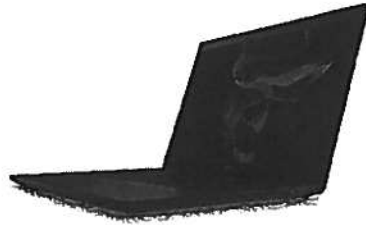
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Intel® Core™ Processors
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Latitude 3510 Laptop



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- 16GB, 2x8GB, DDR4 Non-ECC
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- Windows 10 Pro 64bit English, French, Spanish
- 10th Generation Intel® Core™ i7-10510U (4 Core, 8M cache, base 1.8GHz, up to 4.9GHz)
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Processor [More Info](#)

10th Generation Intel® Core™ i7-10510U (4 Core, 8M cache, base 1.8GHz, up to 4.9GHz)

Operating System [More Info](#)

Windows 10 Pro 64bit English, French, Spanish

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Integrated Intel UHD for 10th Generation Intel Core i7-10510U

Memory [Help Me Choose](#)

16GB, 2x8GB, DDR4 Non-ECC
Included in price

32GB, 2x16GB, DDR4 Non-ECC

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M.2 512GB PCIe NVMe Class 35 Solid State Drive [REDACTED]

M.2 512GB PCIe NVMe Class 40 Solid State Drive
Included in price

Additional Hard Drive

Not Selected in this Configuration
Included in price

2.5" 500GB 7200RPM SATA Hard Drive [REDACTED]

2.5" 1TB 5400RPM SATA Hard Drive [REDACTED]

Display [Help Me Choose](#)

15.6" FHD WVA (1920 x 1080) Anti-Glare Non-Touch, Camera & Microphone, WLAN/WWAN Capable [REDACTED]

15.6" FHD WVA (1920 x 1080) Anti-Glare with Embedded Touch, IR Camera & Microphone, WLAN Capable
Included in price

Keyboard

Single Pointing Non Backlit Keyboard, US English [REDACTED]

Single Pointing Backlit Keyboard, US English
Included in price

Wireless [Help Me Choose](#)

Intel Dual Band Wi-Fi 6 AX201 2x2 802.11ax 160MHz + Bluetooth 5.1
Included in price

Intel® Wi-Fi 6 AX201 2x2 802.11ax 160MHz (No Bluetooth) [REDACTED]

Qualcomm® QCA61x4A 802.11ac Dual Band (2x2) Wireless Adapter + Bluetooth 5.0 [REDACTED]

Mobile Broadband [Help Me Choose](#)

No Mobile Broadband Card Included in price
Sprint SIM Card
Verizon SIM Card
AT&T SIM Card

Primary Battery [Help Me Choose](#)

4 Cell 53Whr ExpressCharge™ Capable Battery Included in price
3 Cell 40Whr ExpressCharge™ Capable Battery

PalmRest

Backlit Power Button with No Fingerprint Reader
Power Button with Touch Fingerprint Reader Included in price

E-Star [More Info](#)

ENERGY STAR Qualified

EPEAT 2018

EPEAT 2018 Registered (Silver)

Windows AutoPilot [Help Me Choose](#)

No Windows AutoPilot Included in price
Windows AutoPilot \$0.00

Warranty and Services

Warranty [Help Me Choose](#)

[Limited Hardware Warranty](#)

[Product Service Details](#)

[Service Contract Pricing](#)

[ProSupport](#)

3 Years ProSupport with Next Business Day Onsite Service
[Redacted]
Limited Time Savings: Upgrade to ProSupport Plus for the same price.

4 Years ProSupport with Next Business Day Onsite Service
[Redacted]
Limited Time: Select ProSupport Plus for the same price.

5 Years ProSupport with Next Business Day Onsite Service
[Redacted]
Limited Time: Select ProSupport Plus for the same price.

1 Year ProSupport with Next Business Day Onsite Service
[Redacted]
Limited Time: Upgrade to ProSupport Plus at no additional charge.

ProSupport Plus (Includes Accidental Damage and Keep Your Hard Drive)

1 Year ProSupport Plus with Next Business Day Onsite Service
[Redacted]
Dell Recommended
Limited Time: Upgrade to ProSupport Plus at no additional charge.

3 Years ProSupport Plus with Next Business Day Onsite Service
[Redacted]
Limited Time Savings: Upgrade to ProSupport Plus for the same price.

4 Years ProSupport Plus with Next Business Day Onsite Service
[Redacted]
Limited Time: Select ProSupport Plus for the same price.

5 Years ProSupport Plus with Next Business Day Onsite Service
[Redacted]
Limited Time: Select ProSupport Plus for the same price.

Basic Service

1 Year Hardware Service with Onsite/In-Home Service After Remote Diagnosis
Included in price

3 Years Hardware Service with Onsite/In-Home Service After Remote Diagnosis
[Redacted]

Proactive Systems Management

None
Included in price

2 Years Extended Battery Service for Years 2 and 3 of System Life
[Redacted]

Accidental Damage [Help Me Choose](#)

None
Included in price

1 Year Accidental Damage Service
[REDACTED]

3 Years Accidental Damage Service
[REDACTED]

4 Years Accidental Damage Service
[REDACTED]

5 Years Accidental Damage Service
[REDACTED]

No Accidental Damage Selected
\$0.00

[Accidental Damage Terms and Conditions](#)

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Software

i For customers purchasing digitally delivered software, a high-speed internet connection is recommended.

Microsoft 365 (Word, Excel, Powerpoint, Outlook & more)

[Help Me Choose](#)

None
Included in price

Microsoft 365 Apps for business from Dell
- Annual Subscription
[REDACTED]

Microsoft 365 Business Standard from Dell
- Annual Subscription
[REDACTED] Microsoft Teams Included.


Microsoft Office [Help Me Choose](#)


Microsoft Office Professional 2019
Included in price

Microsoft Office Home and Business 2019
[REDACTED]

No Microsoft Office License Included-30
day Trial Offer Only
[REDACTED]

Security Software [Help Me Choose](#)

McAfee® Small Business Security 36
month Subscription 

McAfee® Small Business Security 12
month Subscription 

McAfee® Small Business Security 30 Day
Free Trial
\$0.00

No Anti-Virus Software
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Also included in this system
The following options and default selections are included with your order.

- No Mouse
- 65 Watt AC adapter
- Dell Latitude 3510 CTO 4
- Latitude 3510 Bottom Door WLAN
- OS-Windows Media Not Included

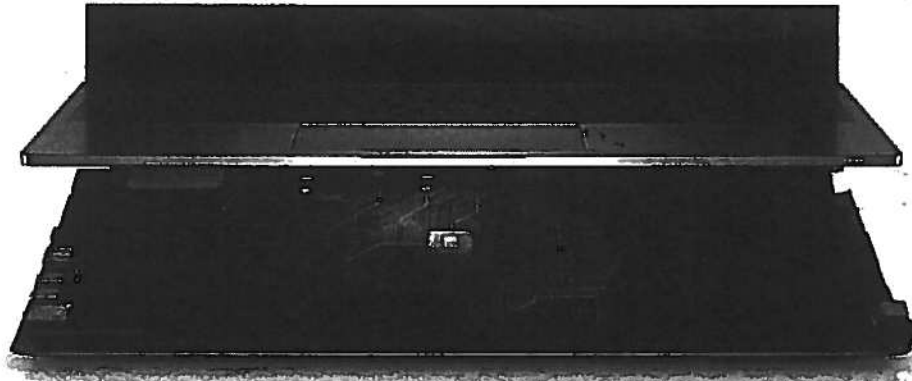
How easy is it to compare and select options for this product?

Very Difficult 1 2 3 4 5 6 7 Very Easy

Features

Operating System

Available with Windows 10 Pro for a smooth, versatile PC experience.



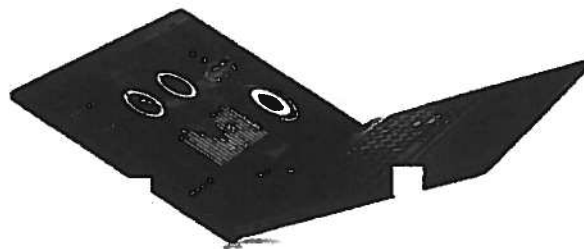
Does your PC know you?

Dell Optimizer is a first-of-its-kind AI platform that learns how you work and continuously adapts to your style to create a smarter, more personalized and productive experience.

ExpressResponse: We use built-in AI and Intel® Adaptix™ Technology to adjust performance levels where you need them most.

ExpressCharge: AI improves battery performance by adapting to your typical power consumption and charge patterns. ExpressCharge will automatically get you up to 80% in an hour.* And if you can't charge your system right away, it will subtly adjust settings to preserve resources, such as dimming your screen or turning off Bluetooth when not in use.

Intelligent Audio: Dell Optimizer's Intelligent Audio will automatically tune your system by adjusting background noise, managing speech volume and refining overall sound experience so you can hear and be heard better wherever you work.



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Stunningly designed: Our new Latitude 3510 is smaller and thinner, with a lighter finish and narrow screen bezels to give you more room to work.

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Experience a new way to work with Dell Technologies Unified Workspace.

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We know that having the right device is just the start to a great workday. Employees need intelligent, intuitive and responsive experiences that allow them to work productively and without interruption. According to research, 1 out of every 4 users would question their job and the company they work for if they had a negative experience with their technology. Dell Technologies Unified Workspace is transforming the employee experience and ensuring IT has proactive, predictive and automated solutions to deliver on the promise of a modern workday, while simplifying their ability to deploy, secure, manage and support their environment.

Deploy

ProDeploy in the Unified Workspace allows IT to move away from traditional, high-touch, manual deployment, and instead, ship devices preconfigured with company apps and settings from the Dell factory directly to their end users—having end users up and working on day one.

Secure

Dell Trusted Devices provide a foundation to a modern workforce environment with invisible and seamless protection to ensure smarter, faster experiences. End users stay productive and IT stays confident with modern security solutions for the Dell Trusted Device.

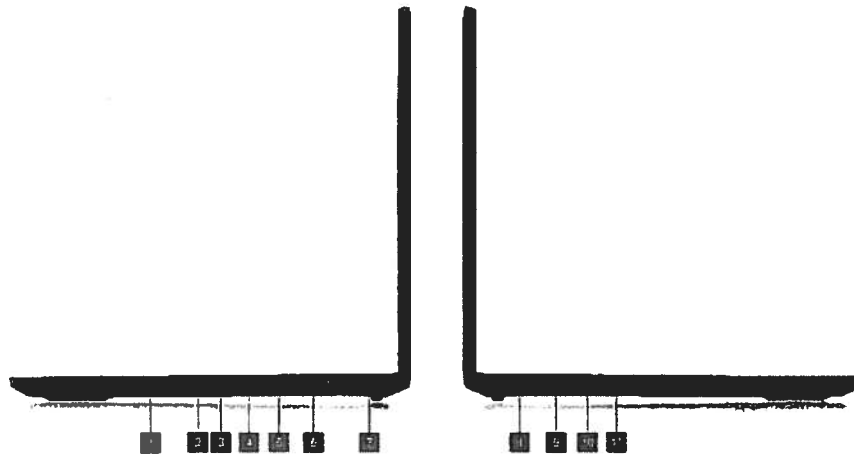
Manage

Dell Client Command Suite + VMware Workspace ONE offers integrated capabilities that deliver a unified endpoint management experience for IT, enabling them to manage firmware, OS, and apps from one console, while also creating seamless experiences for end users.

Support

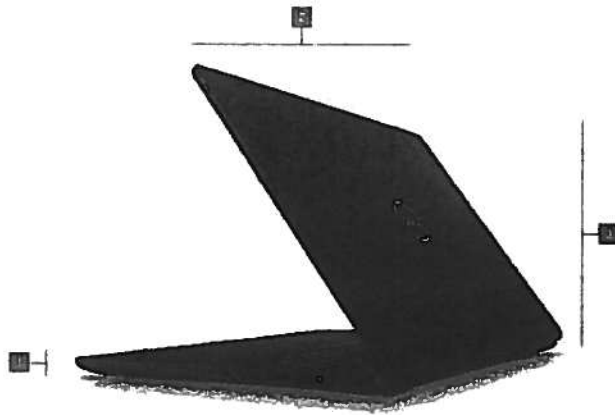
ProSupport resolves hardware issues up to 11x faster than the competition. ProSupport for PCs offers 24x7 access to in-region ProSupport engineers who contact IT when critical issues arise, so you can focus on what's next, not what just happened.

ProSupport Plus helps IT stay a step ahead and virtually eliminate unplanned downtime due to hardware issues. You get all the capabilities of ProSupport, as well as AI-driven alerts to prevent failures and repairs for accidents.



Ports & Slots

1. Optional uSim Card Tray | 2. Micro SD 3.0 SD Reader | 3. Universal Audio Jack | 4. USB 2.0 | 5. USB 3.2 Gen 1 | 6. RJ-45 with status LED | 7. Wedge-shaped Lock Slot | 8. Power-in, 4.5mm barrel with status LED | 9. HDMI 1.4 | 10. USB 3.2 Gen 1 | 11. Dock Port/USB Type-C™ 3.2 Gen 1 with Power Delivery 3.0 and Display Port 1.2



Dimensions & Weight

1. Height: 0.71" (17.97 mm) | 2. Width: 14.23" (361.40 mm) | 3. Depth: 9.76" (247.85 mm) | Starting Weight: 1.79 kg (3.95 lb)*

Essential desk accessories



Dell Dock WD19

Work at full speed with Dell's powerful Thunderbolt Dock. Charge your system faster, support up to two 4K displays and connect to your peripherals via a single cable.



Dell 24 Monitor | E2420H

Get maximum value with this reliable 23.8" FHD monitor that comes with an elegant space saving design.



Dell Wireless Keyboard and Mouse | KM636

With a compact size and full-size keys for accurate typing, this combo offers the convenience of wireless and clutter-free performance when you are back at your desk.



Dell Dual Monitor Stand | MDS19

This space saving stand, mounts up to two 27-inch monitors, providing the screen real estate you need to be most productive.



Dell Pro Stereo Headset | UC350

Hear every word clearly on your next call with the Dell Pro Stereo Headset, optimized to provide in-person call quality.

Essential mobile accessories



Dell Pro Backpack 15 | DP1500P



Dell Mobile Wireless



Dell Notebook Power

PO1520P

Made with shock-absorbing EVA foam that protects your laptop from impact, this lightweight carrying case is ideal to comfortably carry your office essentials.

Mouse | MS3320W

Work seamlessly with dual mode connectivity (2.4GHz wireless or Bluetooth) and 36 months* of battery life.

Bank Plus (18,000 mAh) | PW7015L

Even when you're not near an outlet, you'll have enough power for your laptop and cell phone with the Dell Power Companion.



Dell Adapter - USB-C to HDMI/VGA/Ethernet/USB 3.0 | DA200

Use this compact USB-C adapter to connect to any external display which supports VGA or HDMI inputs.



Dell Pro Briefcase 15 | PO1520C

Made with shock-absorbing EVA foam that protects your laptop from impact, this lightweight carrying case is ideal to comfortably carry your office essentials.

Drivers, Manuals & Support



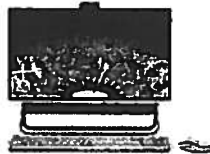
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OptiPlex 5080 Tower and Small Form Factor

Intelligent business desktops.

Intelligent tower and small form factor desktops that deliver best-in-class security and manageability. With 10th Gen Intel® processors.



Processor

Intel® Pentium® G6400, 4 MB Cache, 2 Cores, 4 Threads, 4.0 GHz, 58 W
 Intel® Pentium® G6500, 4 MB Cache, 2 Cores, 4 Threads, 4.1 GHz, 58 W
 10th Generation Intel® Core™ i3-10100, 6 MB Cache, 4 Cores, 8 Threads, 3.6 GHz to 4.3 GHz, 65 W
 10th Generation Intel® Core™ i3-10300, 8 MB Cache, 4 Cores, 8 Threads, 3.7 GHz to 4.4 GHz, 65 W
 10th Generation Intel® Core™ i5-10400, 12 MB Cache, 6 Cores, 12 Threads, 2.9 GHz to 4.3 GHz, 65 W
 10th Generation Intel® Core™ i5-10500, 12 MB Cache, 6 Cores, 12 Threads, 3.1 GHz to 4.5 GHz, 65 W
 10th Generation Intel® Core™ i5-10600, 12 MB Cache, 6 Cores, 12 Threads, 3.3 GHz to 4.8 GHz, 65 W
 10th Generation Intel® Core™ i7-10700, 16 MB Cache, 8 Cores, 16 Threads, 2.9 GHz to 4.8 GHz, 65 W

Operating System (Dell recommends Windows 10 Pro for business.)

Windows 10 Home (64-bit)
 Windows 10 IoT Enterprise 2019 LTSC (OEM only)
 Windows 10 Pro (64-bit)
 Windows 10 Pro Education (64-bit)
 NeoKylin® 7.0 (China only)
 Ubuntu® 18.04 (64-bit)

Video Card

Tower
 Intel® UHD Graphics 610
 Intel® UHD Graphics 630
 NVIDIA® GeForce® RTX 2080, 8 GB, GDDR5 (optional)
 NVIDIA® GeForce® GTX 1660 Super, 6 GB, GDDR5 (optional)
 NVIDIA® GeForce® GT 730, 2 GB, GDDR5 (optional)
 AMD Radeon™ R5430, 2 GB, GDDR5 (optional)
 AMD Radeon™ RX640, 4 GB, GDDR5 (optional)

Small Form Factor
 Intel® UHD Graphics 610
 Intel® UHD Graphics 630
 NVIDIA® GeForce® GT730, 2 GB, GDDR5 (optional)
 AMD® Radeon™ RX 640, 6 GB, GDDR5 (optional)
 AMD® Radeon™ R5 430, 2 GB, DDR3 (optional)

Memory⁴

Tower
 4 GB, 1 x 4 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors
 8 GB, 1 x 8 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors
 8 GB, 2 x 4 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors

16 GB, 1 x 16 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors
 16 GB, 2 x 8 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors
 16 GB, 4 x 4 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors
 32 GB, 1 x 32 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors
 32 GB, 2 x 16 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors
 32 GB, 4 x 8 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors
 64 GB, 2 x 32 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors
 64 GB, 4 x 16 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors
 128 GB, 4 x 32 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processors

Small Form Factor

4 GB, 1 x 4 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processor
 8 GB, 2 x 4 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processor
 8 GB, 1 x 8 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processor
 16 GB, 2 x 8 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processor
 16 GB, 1 x 16 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processor
 16 GB, 4 x 4 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processor
 32 GB, 2 x 16 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processor
 32 GB, 1 x 32 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processor
 64 GB, 2 x 32 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processor
 128 GB, 4 x 32 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7 processor

Note: The Memory speed supported in Brazil for Intel Core i7/i9 processors is 2666 MHz.

Hard Drive

2.5-inch, 1 TB, 5400 RPM, SATA HDD
 2.5-inch, 2 TB, 5400 RPM, SATA HDD
 2.5-inch, 500 GB, 7200 RPM, SATA HDD
 2.5-inch, 1 TB, 7200 RPM, SATA HDD
 2.5-inch, 500 GB, 7200 RPM, Opal Self-Encrypting FIPS HDD
 3.5-inch, 500 GB, 7200 RPM, SATA HDD
 3.5-inch, 1 TB, 7200 RPM, SATA HDD
 3.5-inch, 2 TB, 7200 RPM, SATA HDD
 3.5-inch, 4 TB, 5400 RPM, SATA HDD
 M.2 2230, 128 GB, Gen 3 PCIe x4 NVMe, Class 35 SSD
 M.2 2230, 256 GB, Gen 3 PCIe x4 NVMe, Class 35 SSD
 M.2 2230, 512 GB, Gen 3 PCIe x4 NVMe, Class 35 SSD
 M.2 2280, 256 GB, Gen 3 PCIe x4 NVMe, Class 40 SSD
 M.2 2280, 512 GB, Gen 3 PCIe x4 NVMe, Class 40 SSD
 M.2 2280, 1 TB, Gen 3 PCIe x4 NVMe, Class 40 SSD
 M.2 2280, 256 GB, Gen 3 PCIe x4, NVMe, Opal Self-Encrypting Class 40 SSD
 M.2 2280, 512 GB, Gen 3 PCIe x4, NVMe, Opal Self-Encrypting Class 40 SSD

Microsoft Office

Microsoft® Office 30 Day Trial
 Microsoft® Office Home and Business 2019
 Microsoft® Office Professional 2019

Security Software

Tower

McAfee® Small Business Security 30 Day Free Trial
 McAfee® Small Business Security 12-month subscription
 McAfee® Small Business Security 36 month Subscription
 SafeGuard and Response (powered by VMware Carbon Black and Secureworks)
 Next Generation Antivirus (NGAV)
 Endpoint Detection and Response (EDR)
 Threat Detection and Response (TDR)
 Managed Endpoint Detection and Response
 Incident Management Retainer
 Emergency Incident Response
 SafeData

Small Form Factor

McAfee® Small Business Security 30 Day Free Trial
 McAfee® Small Business Security 12-month subscription
 McAfee® Small Business Security 36 month Subscription
 SafeBIOS including Dell Off-host BIOS Verification
 BIOS Resilience
 BIOS Recovery and additional BIOS Controls.
 SafeID including Trusted Platform Module (TPM) 2.0
 Self-encrypting storage drives (Opal, FIPS)
 Smart card keyboard (FIPS).

Warranty

3 years Basic Warranty with Hardware Service on site service after remote diagnosis
 4 years Basic Warranty Extension

5 years Basic Warranty Extension
3 years ProSupport with Next Business Day on-site Service
4 years ProSupport with Next Business Day on-site Service
5 years ProSupport with Next Business Day on-site Service
3 Years ProSupport Plus for Client with Next Business Day on-site Service
4 Years ProSupport Plus for Client with Next Business Day on-site Service
5 Years ProSupport Plus for Client with Next Business Day on-site Service

Accidental Damage Protection

3 Years Accidental Damage Service
4 Years Accidental Damage Service
5 Years Accidental Damage Service

Keyboard

Black, Dell Wireless Keyboard and Mouse - KM636

Mouse

Dell Wired Mouse with Fingerprint Reader - MS819

Ports

Tower

1 Universal Audio Jack
4 USB 2.0 Ports (1 with Smart Power on)
5 USB 3.2 Gen 1 Type-A Ports
1 USB 3.2 Gen 2 Type-C Port
1 Line-out
2 Display Ports
1 Optional Serial/PS2 Port
1 Optional Port: VGA/DP1.4/HDMI 2.0b/USB Type-C
1 RJ-45 Port

Small Form Factor

1 Universal Audio Jack
4 USB 2.0 Ports (1 with Smart Power on)
5 USB 3.2 Gen 1 Type-A Ports
1 USB 3.2 Gen 2 Type-C Port
1 Line-out
2 Display Ports
1 RJ-45 Port
1 Optional Port: VGA/DP1.4/HDMI 2.0b/USB Type-C
1 Optional Serial/PS2 Port

Optical Drive

8x DVD-ROM 9.5 mm ODD
8x DVD +/- RW 9.5 mm ODD

Slots

Tower

1 Optical Drive (Optional)
1 Power Button
1 SD 4.0 Card Slot (Optional)
2 Thumbscrew
1 PCIe x 16 Slot
2 PCIe x 1 Slot
1 PCIe x16 Slot (wired x4)
1 Power Connection
1 External Wireless Antenna Jack
1 Power indicator light

Small Form Factor

1 Power Button
1 Optical Drive (Optional)
1 SD 4.0 Card Slot (Optional)
1 Toolless latch
1 Knock-out Slots for Wireless Antenna
1 PCIe x 16 Slot
1 PCIe x 4 Slot (open ended)
1 Power Connection
1 Power indicator light

Dimensions & Weight

Small Form Factor

Width: 93mm (3.65") x Depth: 290mm (11.42") x Height: 293mm (11.53") | Weight: Max 5.25kg (11.57lb) & Min 3.63kg (8.0lb)

Tower

Width: 155mm (6.1") x Depth: 324mm (12.76") x Height: 292mm (11.5") | Weight: Max 7.2kg (15.89lb) & Min 5.35kg (11.79lb)

Power

Tower

260 W typical 92% Efficient PSU (80 Plus Platinum)

260 W typical 85% Efficient PSU (80 Plus Bronze)

360 W typical 92% Efficient PSU (80 Plus Platinum)

Small Form Factor

200W typical 85% Efficient PSU (80 Plus Bronze)

200W typical 92% Efficient PSU (80 Plus Platinum)

Regulatory

EPEAT® registered configurations available

ENERGY® STAR® qualified configurations available

TCO 8.0 certified configurations available

CEL

WEEE

Japan Energy Law

South Korea E-standby

South Korea Eco-label

EU RoHS

China RoHS

Product Safety, EMC and Environmental Datasheets

Dell Regulatory Compliance Home Page

Dell and the Environment

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